How to reset forgot password and recover forgot Username

Procedure to recover your forgot password

- Go to Homepage and click on "Forgot Password/Username" link as shown below

Enter Following details as shown below

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- Username, Date of Birth, Email Id Or Mobile No.
- Now click on "Submit" button to reset the password or click on "Reset" button to reset the fields

Forgot Password

Username: *
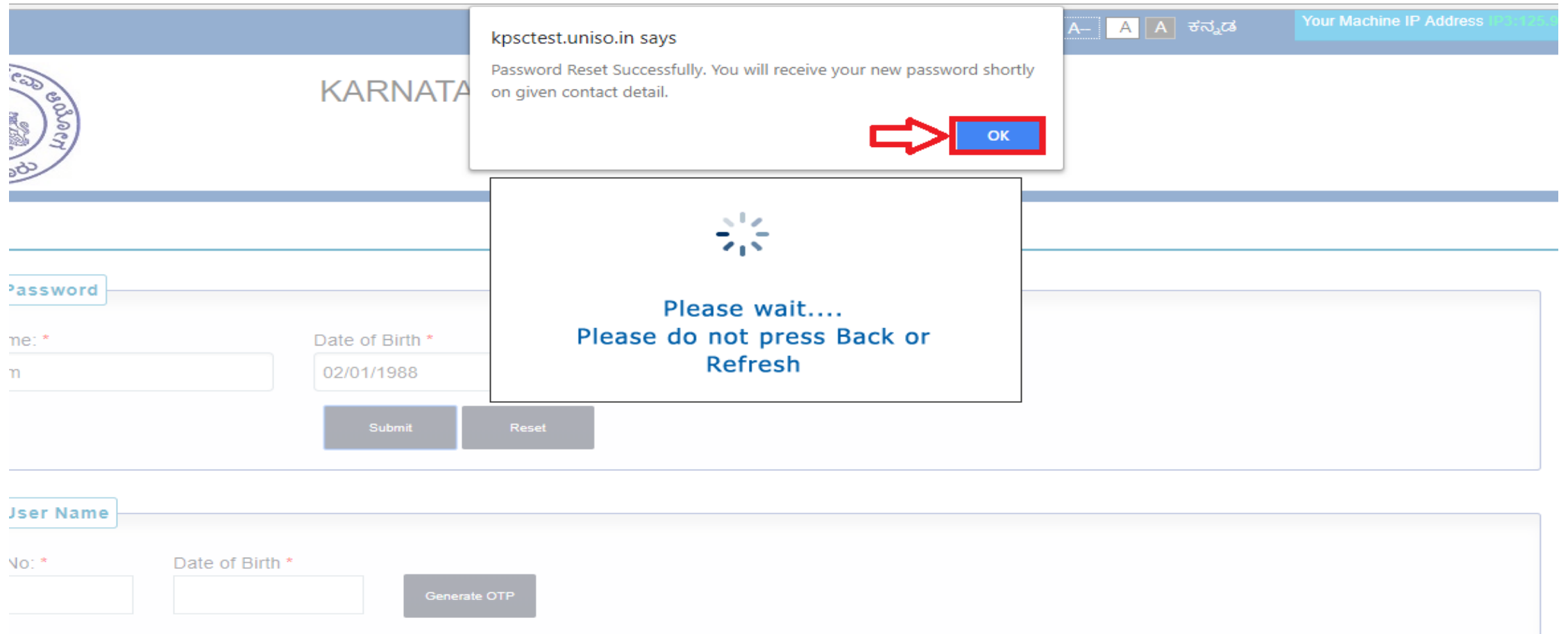
testuser

Date of Birth *

01/01/1990

◉ Mobile No ◯ Email ID *

9999999999

➡ [Submit] [Reset]

OR

Forgot Password

Username: *

testuser

Date of Birth *

01/01/1990

◯ Mobile No ◉ Email ID *

testuser@gmail.com

➡ [Submit] [Reset]

- After submitting below message will be displayed and you will receive OTP on your registered mail or a message on your registered mobile number as per details provided.

- Click on "OK" button to proceed further.

- Now you will be redirected to Homepage.

- Enter Password received on your mail or mobile as shown below.

- Click on "Login" button to proceed further.

Now you will ask to change the password. Enter following details as shown below
– One Time Password (Received on your contact details)
– New Password
– Confirm Password
Click on "Change Password" button to change the password. Note your user name and password for further reference
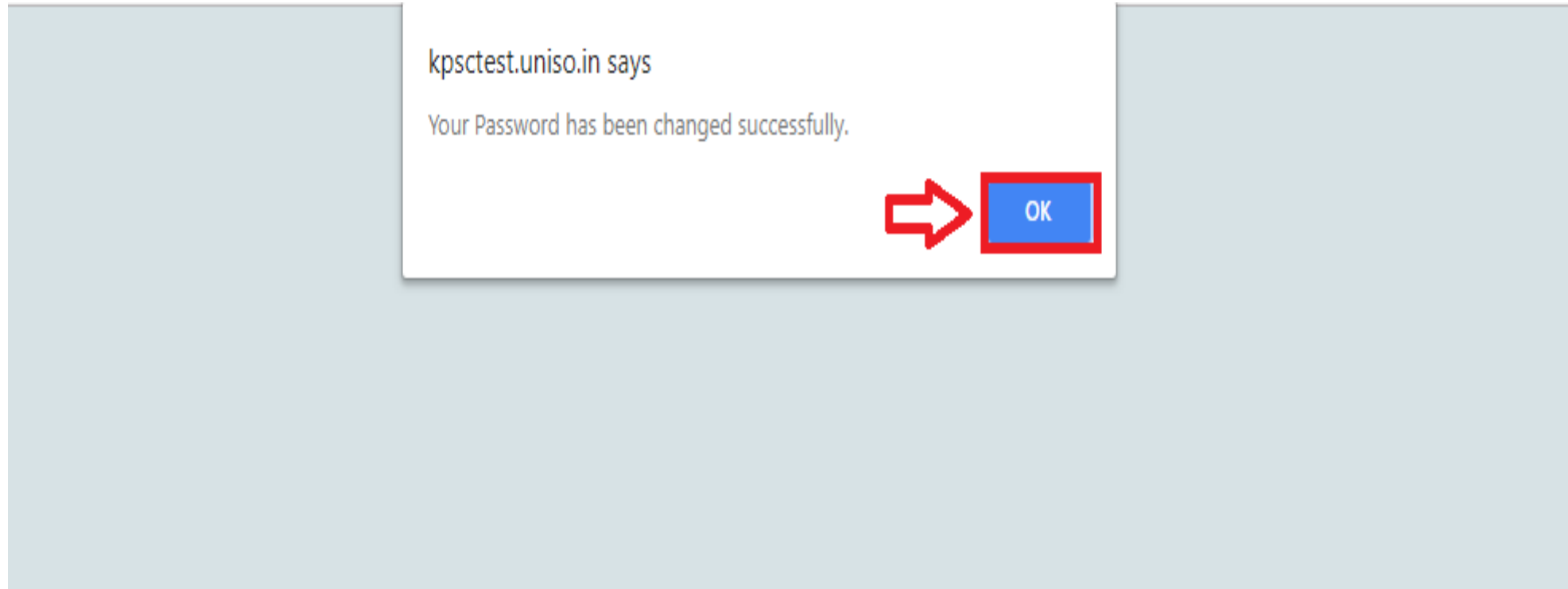
Fields indicated by * are mandatory.
Password must be of minimum 8 characters and contain 1 Uppercase, 1 numeric and 1 special character.

Change Password

One Time Password	....		Verification Image :	F2BD244
New Password	....		Enter the text as in the image	F2BD244
Confirm Password	....			

Change Password ⇐

- Click on "OK" button to proceed further

Procedure to recover your forgot User Name

- Go to Homepage and click on "Forgot Password/Username" link as shown below

- Enter your Date of Birth and Registered Mobile Number

- After submitting below message will be displayed and you will receive OTP message on your registered mobile number as per details provided.

- Click on "OK" button to proceed further.

- Now you will be redirected to Homepage.

- Enter OTP received in the field as shown below:

- If OTP is correct then User Name is displayed on Screen

Forgot User Name

Your User Name is: testuser

Thank You